

# HP 2500C PROFESSIONAL SERIES COLOR PRINTER - MEMORY USAGE OVERVIEW

SECURITY: Public

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**QUESTION:** How does the HP 2500C series printer use its internal **memory** ?

**ANSWER:** The way the printer addresses **memory** depends upon the printer language (personality) being used. The 4 MB of base **RAM** will be used only for PCL 3 printing and to support the printer's internal functions. PCL 3 printers can only access 4 MB of **memory** and are not **memory** upgradeable. They accept only as much data from the computer as they can handle and will control the I/O pipeline to prevent themselves from overrunning available **RAM** .

PostScript (R) and PCL 5 personalities require expanded **memory** to store and process data because it processes an entire page at once. HP 2500C series printers can access a maximum of 72 MB of **memory** while printing in PostScript and PCL 5 mode. The printer can physically accept more than 72 MB of **RAM** ; however, the printer will not use this additional **memory** . Adding **memory** to the printer will allow the printer to process more complex jobs, but it may not increase processing speed.

**NOTE:** The **SIMM** slots for expanded **memory** support 8, 16, and 32 MB **memory** modules. Either the PostScript Level 3 or the PCL 5Ce **DIMM** must be installed to utilize the **SIMMs** .

**DETAILS:** The HP 2500C series printer has four slots built into the printer to accept **memory** and alternate personality modules (PostScript Level 3 and PCL 5Ce). Two of these slots are designed for **memory** expansion using Single In-line **Memory** Modules (SIMMs) and the remaining two are designed to accept alternate personality PostScript and PCL 5 Dual In-line **Memory** Modules (DIMMs).

**NOTE:** There is a special 8 MB **DIMM** included with the PostScript Upgrade Kit or with the HP 2500CM printer. The 8 MB **DIMM** can be used only with the PostScript **DIMM** . It cannot be used with the PCL 5 **DIMM** or **memory** errors will occur.

Please refer to the tables below for supported **memory** and personality combinations.

Depending upon your printing needs, there is a PostScript Upgrade Kit, PCL 5 Upgrade Kit, and five **memory** upgrade options from which to choose. Refer to

the table below.

| Product                         | Description   | Part Number |
|---------------------------------|---|-------------|
| HP 2500C PostScript Upgrade Kit | Contains PostScript Level 3 <b>DIMM</b> (w/ 8 MB on-board RAM), special 8 MB <b>DIMM</b> , and Software | C3289A      |
| HP 2500C PCL 5Ce Upgrade Kit    | Contains PCL 5Ce <b>DIMM</b> (w/ 8 MB on-board RAM) and Software  | C3390A      |
| HP 32 MB <b>SIMM</b>            | 1 x 32 MB 60ns <b>EDO</b>   | C3392A      |
| HP 16 MB <b>SIMM</b>            | 1 x 16 MB 60ns 72-pin <b>EDO</b>  | C3391A      |
| HP 64 MB <b>SIMM</b>            | 2 x 32 MB 60ns 72-pin <b>EDO</b>  | D4543A      |
| HP 32 MB <b>SIMM</b>            | 2 x 16 MB 60ns 72-pin <b>EDO</b>  | D3648B      |
| HP 16 MB <b>SIMM</b>            | 2 x 8 MB 60ns 72-pin <b>EDO</b>   | D3647B      |

## **DIMM** usage

The PostScript and PCL 5 personality **DIMMs** , and the special HP 8 MB **memory DIMM** are the only **DIMMs** supported by the HP 2500C series printer. **DIMMs** may be used only in expansion slots 1 and 2, regardless of order.

The PostScript and PCL 5 **DIMMs** cannot access the 4 MB of base **RAM** provided by the printer. The **DIMMs** can only access their on-board **RAM** and installed **SIMMs** . Only the PostScript **DIMM** has the ability to recognize and use the special 8 MB **memory DIMM** . Also, the PostScript and PCL 5 **DIMMs** do not share their on-board **memory** . The PostScript **DIMM** will not use the 8 MB of **memory** located on-board the PCL 5 **DIMM** and vice versa.

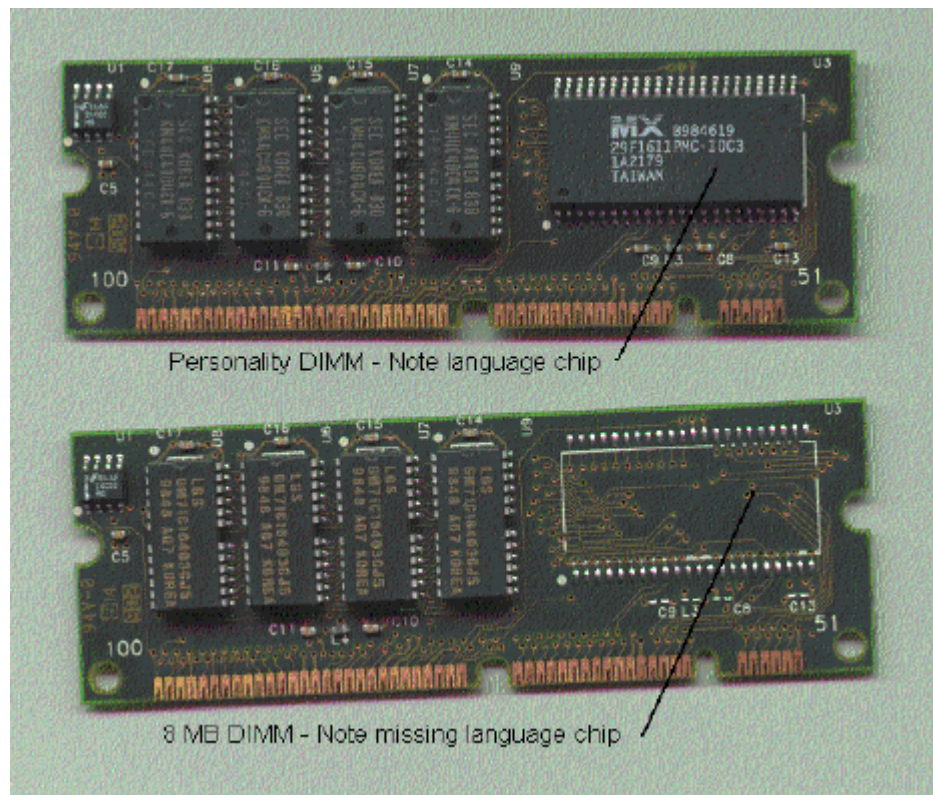
**NOTE:** To calculate the total **RAM** (DIMM and SIMM) installed in the printer, add the capacity of each installed **SIMM** to the Total **RAM** shown in the table. For example, with a PCL 5 and PostScript **DIMM** installed along with using an 8 MB and 16 MB **SIMM** , the total **RAM** installed in the printer is 20 MB + 8 MB + 16 MB = 44 MB.

**NOTE:** The total **memory** displayed on the LCD is calculated by multiplying the Total **RAM** installed by 1024K. For example, with installed **DIMMs** and **SIMMs** totaling 44 MB, total **RAM** displayed on the LCD is 44 \* 1024K = 45056K.

The table below shows which **DIMM** combinations are possible.

| Slot 2<br>Slot 1                   | Base <b>RAM</b> | Total <b>RAM</b> | Total <b>RAM</b> on<br>LCD |
|------------------------------------|-----------------|------------------|----------------------------|
| Empty                              | 4 MB            | 4 MB             | 4096K                      |
| Empty                              |                 |                  |                            |
| Empty                              | 4 MB            | 12 MB            | 12288K                     |
| PostScript or PCL 5<br><b>DIMM</b> |                 |                  |                            |
| HP 8 MB <b>DIMM</b>                | 4 MB            | 20 MB            | 20480K                     |
| PostScript <b>DIMM</b>             |                 |                  |                            |
| PCL 5 <b>DIMM</b>                  | 4 MB            | 20 MB            | 20480K                     |
| PostScript <b>DIMM</b>             |                 |                  |                            |

**Figure 1:** The picture below shows a Personality **DIMM** and the 8 MB **memory DIMM**



### **SIMM** usage

To utilize **SIMM** expansion **memory**, the PostScript and/or PCL 5 **DIMM**

must be installed. The printer may recognize and display the total installed **memory** on the printer's LCD panel, but without a PostScript or PCL 5 **DIMM** installed, the added **memory** will not be used. The **SIMMs** may be used only in expansion slots 3 and 4, regardless of order. The **SIMM** slots support 8, 16, and 32 MB **memory** modules.

The table below shows which **SIMM** combinations are possible.

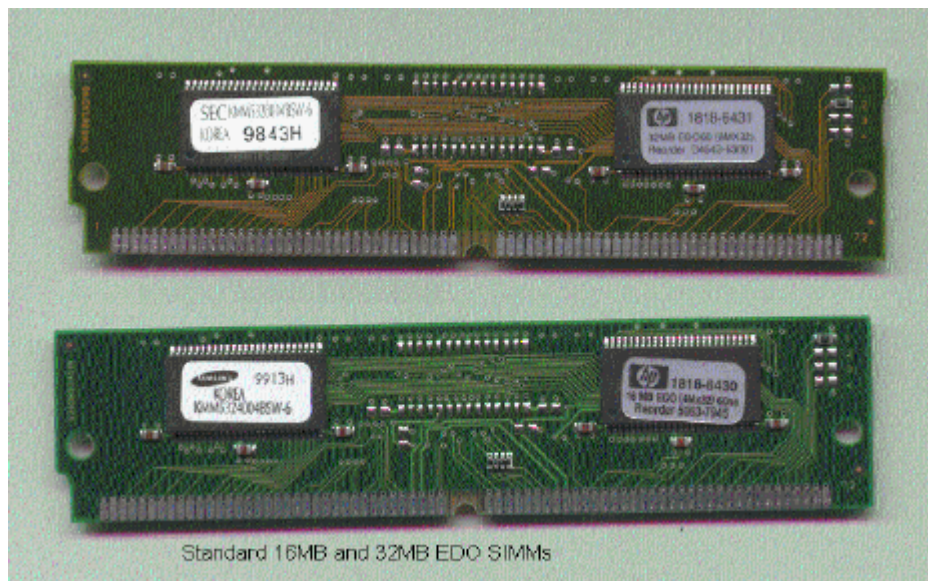
**NOTE:** To calculate the Total **RAM** (DIMM and SIMM) installed in the printer, add 8 MB for each installed **DIMM** to the Total **RAM** shown in the table. For example, with installed **SIMMs** and base **RAM** totaling 20 MB, the printer's total **RAM** with one **DIMM** installed is 20 MB + 8 MB = 28 MB.

**NOTE:** The total **memory** displayed on the LCD is calculated by multiplying the Total **RAM** installed by 1024K. For example, with installed **DIMMs** and **SIMMs** totaling 28 MB, total **RAM** displayed on the LCD is 28 \* 1024K = 28672K.

| Slot 4<br>Slot 3  | Base<br>RAM | Total<br>RAM | Total<br>RAM on<br>LCD |
|-------------------|-------------|--------------|------------------------|
| Empty             | 4 MB        | 4 MB         | 4096K                  |
| Empty             |             |              |                        |
| Empty             | 4 MB        | 12 MB        | 12288K                 |
| 8 MB <b>SIMM</b>  |             |              |                        |
| 8 MB <b>SIMM</b>  | 4 MB        | 20 MB        | 20480K                 |
| 8 MB <b>SIMM</b>  |             |              |                        |
| Empty             | 4 MB        | 20 MB        | 20480K                 |
| 16 MB <b>SIMM</b> |             |              |                        |
| 8 MB <b>SIMM</b>  | 4 MB        | 28 MB        | 28672K                 |
| 16 MB <b>SIMM</b> |             |              |                        |
| 16 MB <b>SIMM</b> | 4 MB        | 36 MB        | 36864K                 |
| 16 MB <b>SIMM</b> |             |              |                        |

|                   |      |       |        |
|-------------------|------|-------|--------|
| Empty             | 4 MB | 36 MB | 36864K |
| 32 MB <b>SIMM</b> |      |       |        |
| 8 MB <b>SIMM</b>  | 4 MB | 44 MB | 45056K |
| 32 MB <b>SIMM</b> |      |       |        |
| 16 MB <b>SIMM</b> | 4 MB | 52 MB | 53248K |
| 32 MB <b>SIMM</b> |      |       |        |
| 32 MB <b>SIMM</b> | 4 MB | 68 MB | 69632K |
| 32 MB <b>SIMM</b> |      |       |        |

**Figure 2: The picture below shows the back of a 16 MB and 32 MB SIMM: Colors and chipsets may vary**



Standard 16MB and 32MB EDO SIMMs

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